

E-Time Reporting Guide for Supervisors

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LOG INTO THE ORACLE BUSINESS SYSTEM

How to Access, Log In and Navigate

You can access Manager Self Service from anywhere you have Internet access. You will need your user name and password. If you are a first-time user, you will need to set up an account.

1. Go to www.rfsuny.org
2. Click **Login** in the upper left corner of the screen.
3. Enter your Research Foundation ID Number as your user name. If you are an RF employee this was sent to you via email when you were first hired. If you are not contact your campus information security administrator for this number.
4. Enter your password.
Tip! If you have forgotten your password, click "Forgot Your Password" on the login screen. Your information will be emailed to you.
5. Go to the Business Applications portlet and click **Self Service** link.

Site Availability

The Self Service website undergoes daily planned system maintenance, from 6:00 to 6:30 p.m. and 2:00 to 4:00 a.m. EST. If you attempt to log in during these times, you will encounter a message that reads, "Employee Self Service Unavailable."

Log Out to Protect Your Personal Information!

When you've completed your session, click **Logout** in the list of links in the upper right corner of the screen. This will help prevent unauthorized access to your information.

SUNY RF
The Research Foundation for
The State University of New York

Log In

Access to this website is for authorized users only. Log in below with your user name and password. If you do not have access to the RF website, you must [set up a user account](#).

If you are attempting to access a web page from an e-mail link or a link within another website, you will be directed to that web page once you log in to the site

User Name

Password

[Forgot Your Password?](#)

What is my user name?

Your RF website user name is:

Your e-mail address - if you established your user account before November 21, 2010.

Your RF ID number - if you established your user account November 21, 2010 or later. Locate your RF ID number on your pay stub, or contact your campus HR representative.

Contact Customer Services at customerservices@rfsuny.org or (518) 434-7222 for assistance.

If you need help with your Self Service account, contact Customer Services at customerservices@rfsuny.org or 518-434-7222.



ACCESS TIMECARD FOR RESPONSE

How to access the response screen

Via Email: You will receive an email notification when your approval is required. The email will be from "Workflow Notification". The email contains a summary of the timecard you are being asked to approve

Click on the [Please click here to Respond](#) link in the email to approve or reject the timecard.

Tip!

- This will bring up the timecard that you would also find in the worklist (see below)
- If you are not already signed into the system you will be prompted to do so when you click on the link

By Logging into the Oracle business system directly :

At any time you can log into the Oracle business system and view your worklist, which is located on the right hand side of your Main Menu. The worklist will list all current timecards awaiting your response.

Click on the [link](#) for the transaction in the subject column to approve or reject the timecard.

From **Smith, John**
 To **Johnson, Susan**
 Sent **30-Dec-2015 15:26:17**
 Due **01-Jan-2016 15:26:17**
 ID **7679368**

Timecard Dates **21-FEB-2015 to 01-MAR-2016**
 Description **84 total hours (0 hrs)**
 OTL Approval ID **12620#292**

Timecard Entries									
Comments									
Hours Type	Absence Reason	Time	Sat, Feb 21	Sun, Feb 22	Mon, Feb 23	Tue, Feb 24	Wed, Feb 25	Thu, Feb 26	Fri, Feb 27
Worked Hours		Start Stop Hrs			08:00AM 12:00PM	08:00AM 12:00PM	08:00AM 12:00PM	08:00AM 12:00PM	08:00AM 12:00PM
Worked Hours		Start Stop Hrs			12:30PM 05:00PM	12:30PM 05:00PM	12:30PM 05:00PM	12:30PM 05:00PM	12:30PM 05:00PM
			0	0	8.5	8.5	8.5	8.5	8.5

Time Detail								
Hours Type		Sat, Feb 21	Sun, Feb 22	Mon, Feb 23	Tue, Feb 24	Wed, Feb 25	Thu, Feb 26	Fri, Feb 27
Straight Time Pay	Hrs			4.5	4	4	4	3.5
Straight Time Pay	Hrs			4	4.5	4.5	4.5	
Projected ST OT Pay RF	Hrs							2
Projected ST OT Pay RF	Hrs							0.5
Projected Overtime Pay	Hrs							2.5
		0	0	8.5	8.5	8.5	8.5	8

Action History			
Num	Action Date	Action	From
1	30-Dec-2015 15:26:17	Submit	Smith, John

[Please click here to Respond](#)

Worklist				
From	Type	Subject	Sent	Due
Smith, John	OTL Workflows for Employees	Timecard (21-FEB-2015 to 06-MAR-2015) for Smith, John (84 hours) requires approval	30-Dec-2015	01-Jan-2016
Smith, John	OTL Workflows for Employees	Timecard (07-FEB-2015 to 20-FEB-2015) for Smith, John (75 hours) requires approval	30-Dec-2015	01-Jan-2016

[Full List \(2\)](#)
 ✓ TIP Vacation Rules - Redirect or auto-respond to notifications.
 ✓ TIP Worklist Access - Specify which users can view and act upon your notifications.



RESPOND TO A TIMECARD

The Response Screen

To Respond to the Timecard:

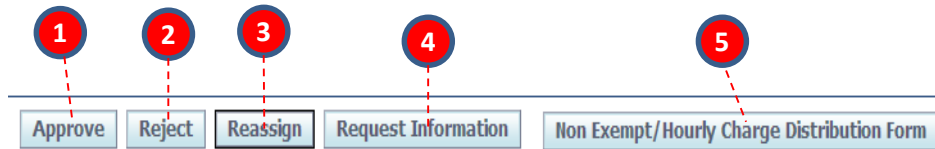
1. Click the **Approve** button to submit the timecard to HR for processing
2. Click the **Reject** button to return the timecard to the employee for correction
3. Click the **Reassign** button to give another person authority to approve the transaction ([see pg. 3.2](#))
4. Click the **Request Information** button to send a question to another user. ([see pg. 3.3](#))

Other items on the Response Screen:

5. Click the **Non Exempt/Hourly Charge Distribution Form** button to review and assign the hours worked to a project/task/award ([see pg. 4.1](#))
6. Click in the **Response** section and add a note to subsequent approvers, as necessary. Enter a note prior to responding to the transaction.
7. Click the **Return to Worklist** link to leave this transaction and take no action

Tip!

- Sick and Non-Worked Hours Types require employees to enter a reason. [See pg. 7.1](#) for a list of Absence Reasons and when they should be used.
- The **Action History** includes the details of all prior Approvals, Return for Correction, Request for Information and corresponding Notes
- If the information on the timecard is correct you should approve the timecard as soon as possible, even if you are waiting for additional documentation (i.e. Jury Duty documentation)



n, Oct 11	Mon, Oct 12	Tue, Oct 13	Wed, Oct 14	Thu, Oct 15	Fri, Oct 16	Biweekly Total
	08:00AM 12:00PM	08:00AM 12:00PM	08:00AM 12:00PM	08:00AM 12:00PM	08:00AM 12:00PM	40
0	4	4	4	4	4	40

Response

Note



RESPOND TO A TIMECARD

The Response Screen

To Respond to the Timecard As a Second Supervisor:

1. Click the **Approve** button to submit the timecard to HR for processing
2. Click the **Reject** button to return the timecard to the employee for correction
3. Click the **Reassign** button to give another person authority to approve the transaction ([see pg. 3.2](#))
4. Click the **Request Information** button to send a question to another user. ([see pg. 3.3](#))
5. In the **Action History** section you will be able to see the steps taken since the timecard was submitted.

Action History				
Num	Action Date	Action	From	To
1	06-Feb-2019 09:50:21	Submit	Harrington, Kristina	Marino, Ashley
2	06-Feb-2019 10:05:09	Approve	Marino, Ashley	Workflow System

5

Other items on the Response Screen:

6. Click in the **Response** section and add a note to subsequent approvers, as necessary. Enter a note prior to responding to the transaction. Make sure to initial after your comments.
7. Click the **Return to Worklist** link to leave this transaction and take no action

Tip!

- *Sick and Non-Worked Hours Types require employees to enter a reason. [See pg. 7.1](#) for a list of Absence Reasons and when they should be used.*
- *The **Action History** includes the details of all prior Approvals, Return for Correction, Request for Information and corresponding Notes*
- *If the information on the timecard is correct you should approve the timecard as soon as possible, even if you are waiting for additional documentation (i.e. Jury Duty documentation)*

Response	
Note	<input type="text" value="This is approved- AM"/>

6

RESPOND TO A TIMECARD

How to Reassign approval authority for the timecard to another user

To Reassign the transaction to another user:


1. Select the person who the transaction should be forwarded to
Tip!
 - "Delegate your response" and "Transfer notification ownership" will both delegate your authority to approve this transaction to the user selected
 - The List of Values for "All Employees and Users" include employees from all campus sites. Please ensure you are selecting the correct person from your campus location.
2. Enter a **Note** in the **Comment** section indicating why the transaction is being forwarded to them for approval.
3. Click **Submit**

Oracle Applications Home Page > Notification Details >

Reassign Notification: Timecard (01-JAN-2016 to 31-JAN-2016) for Jones, Sarine (3) requires approval

Use 'Delegate' to give another user authority to respond to a notification on your behalf, while still retaining ownership or 'Transfer' to give another user complete ownership of and responsibility for that notification. Cancel Submit

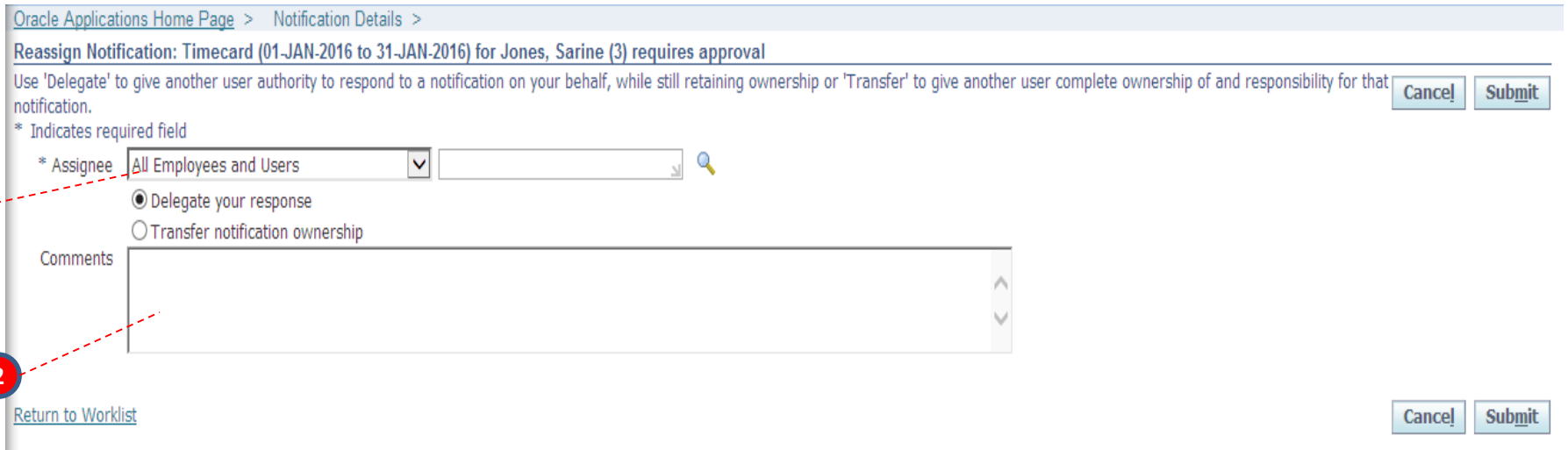
* Indicates required field

* Assignee 

Delegate your response
 Transfer notification ownership

Comments

[Return to Worklist](#) Cancel Submit



RESPOND TO A TIMECARD

How to Request Information for the timecard from another user

To Request Information from another user:

1. Select the person who you are asking about the timecard

Tip!

- "Workflow Participant" will be the employee, if you are requesting information from a different person select "Any User"
- The List of Values for "All Employees and Users" include employees from all campus sites. Please ensure you are selecting the correct person from your campus location.

2. Enter a **Note** in the **Information Requested** section.
3. Click **Submit**


Oracle Applications Home Page > Notification Details >

Request Information: Timecard (01-JAN-2016 to 31-JAN-2016) for Jones, Sarine (3) requires approval

* Indicates required field

More Information Request

Request More Information From Workflow Participant Jones, Sarine ▼

Any User All Employees and Users ▼ 

* Inform **1** Requested

2

[Return to Worklist](#)

DISTRIBUTE HOURS WORKED

How to allocate hours worked to a Project/Task/Award

If a non-exempt salaried person has worked more hours than required by their FTE or if the employee is hourly, these hours need to be distributed to an active project/task/award. The hours will automatically distribute against the project/task/awards in the labor schedule using the percentage assigned. For example, if the person had 5 hours and a labor schedule that has 50% on one project/task/award string and 50% on the other, the hours will automatically distribute 2.5 to each. If the hours should be distributed differently, follow the steps below.

Click Non-exempt/Hourly Charges Distribution Form

1. Change the hours in both the Straight Time Hours and OT Hours columns to reflect where the employee spent their effort.

Tip! The amount of hours that must be distributed are listed on the bottom of the form. All hours worked (including those considered overtime) for hourly employees and those over the FTE for non-exempt salaried employees will be in Straight Time Hours. If the employee also has worked enough hours to have overtime hours for the period, those overtime hours will also be in the OT Hours column.

2. Once the hours are distributed appropriately click the **Approve Distributions** button

Tip!

- If a project/task/award string is not in the labor schedule but hours should be distributed to that string, adjust the hours that apply to the existing strings and approve. You will receive a message that tells you the undistributed hours will go to suspense. Click Continue and back on the main approval form, use the Notes field in the Response section and indicate where the hours should be distributed.
- This screen will only be visible at the time of approval. Once the timecard is approved contact your HR office for this information.

Project	Task	Award	Award Name	Exp Date	Organization	Expenditure Type	% of Effort	Straight Time Hours	OT Hours
1121541	1	69853	131	06-MAR-2015	020 Accounts Payable	SWR Regular Nonexer	25	2.25	1
1123148	1	70694	TOA- 313 File 3072.01	06-MAR-2015	020 Accounts Payable	SWR Regular Nonexer	25	2.25	1

Total Straight: 9
Total Overtime: 4

* totals should agree with hours reported on timecard

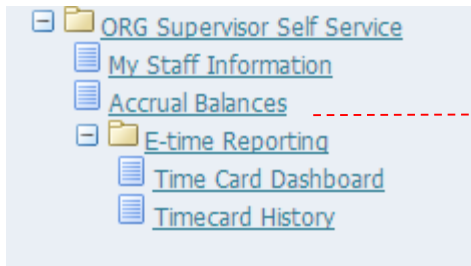
MONITORING

Viewing Employees' Accrual Balances

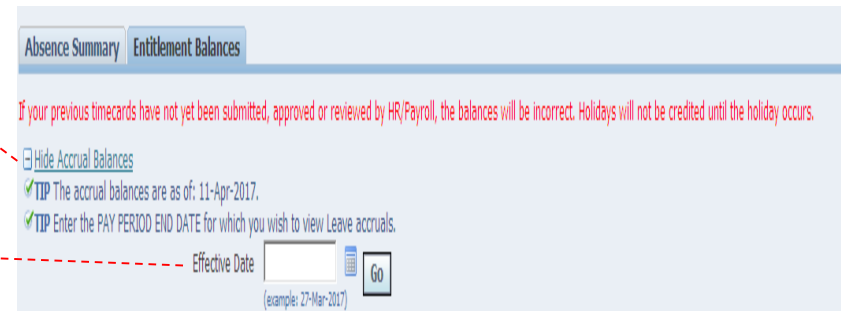
When you want to review an employee's accrual balances, take the following steps:

1. Using ORG Supervisor Self Service responsibility click Accrual Balances
2. Locate the employee you want to review and click Balance action button on far right for that employee (if you would like to see employees that report to your staff click the plus next to their name)
3. The next screen has two tabs; the Absence Summary lists the absences for the employee
4. The Entitlement Balances tab will show the employees accrual balance as of the date you select. Open the show balances screen by clicking the plus symbol
5. Change Effective Date and click Go to see results for a different period

Note: accrual balances only reflect the usages through the last timecard that has been submitted, approved, and fully processed into the E-Time module. Please deduct leave taken for absences that are not reflected on the absence summary tab.



Name	Balance
[-] Smith, Susan	
[+] Johnson, Lynda	
Jones, Michele	
Miller, Matthew	

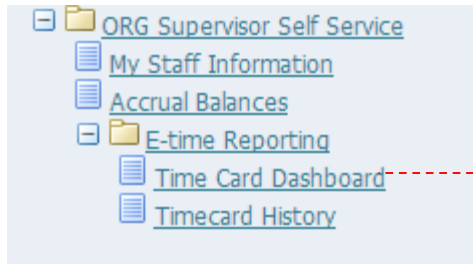


MONITORING

Timecard Dashboard

When you want to monitor the status of employees timecards, including those who have not yet submitted for a particular period, use the Timecard Dashboard

1. Using ORG Supervisor Self Service responsibility click Timecard Dashboard under E-time Reporting
2. Enter the start and end dates of the timeframe you would like to review.
3. If you want to see just those employees that report to you select "Directs", if you would like to see those employees that report to you and those that report to others in your staff select "All Employees under Directs and Click Go
4. Each status will have a number listed, these numbers are links that once clicked will display the detail in the bottom portion of the screen
5. For those timecards in a Submitted status, you can approve from the detail section by clicking the Action button on the far right.



End Date: 31-Mar-2017
(example: 27-Mar-2017)

* Reporting Employees: Directs

Supervisor	Not Entered	Working
Smith, Ms. Susan E	3	1

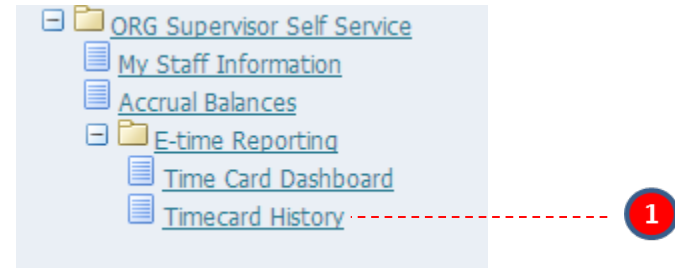
Last Modified Date	Action
11-Apr-2017	

MONITORING

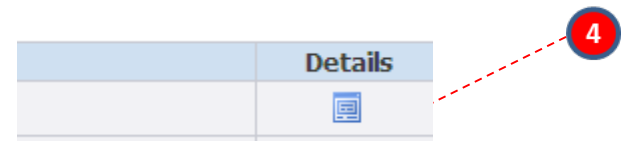
Timecard History

When you want to review timecards you have approved in the past use the Timecard History menu.

1. Using ORG Supervisor Self Service responsibility click Timecard History under E-time Reporting
2. Enter the start and end dates of the timeframe you would like to review.
3. If you want to see all those employees that report to you select leave the Person field blank, or complete it if you would like to see just one person. Change the Mode to "History" and Click Go
4. To see the detail for any timecard returned, click the Details button on the far right.



A screenshot of the Search interface. The interface has a blue header with the word 'Search'. Below the header, there are three input fields: 'From Date' with the value '01-Jan-2017' and a calendar icon, 'Person' with a search icon, and 'Mode' with a dropdown menu showing 'History'. A red dashed line points from a red circle with the number '2' to the 'From Date' field. Another red dashed line points from a red circle with the number '3' to the 'Person' field.



OTHER FEATURES

How to Create Vacation Rules

Use vacation rules to handle your notifications automatically when you are not available to manage your notifications directly, such as when you are on vacation.

1. Click the [Vacation Rules](#) link
2. Click the [Create Rule](#) button
3. Select **Item Type** of OTL Workflows for Employees
4. Select **Notification** "All" for rule to apply to all HR Notifications
5. Enter the **Start and End Date** you would like the Rule to expire
6. Select the name of the authorized user that will receive all your notifications to take action on.
7. Click the [Apply](#) button to save the rule

Worklist				
From	Type	Subject	Sent	Due
HR		Worker Status Change for Abbott, Janice (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014
HR		Hire or Placement for Doe, Ms. Jane (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014

[Full List](#)

✓ **TIP** [Vacation Rules](#) - Redirect or auto-respond to notifications.
✓ **TIP** [Worklist Access](#) - Specify which users can view and act upon your notifications.

Vacation Rules

[Create Rule](#)

Rule Name	Item Type	Notification	Update	Delete	Status
You have not setup any notification routing rules. Please use the Create Rule button to create a new notification routing rule.					


[Return to Worklist](#)


Vacation Rule: Response

* Indicates required field

Item Type **OTL Workflows for Employees**


Notification **All**

* Start Date 
(example: 10-Jun-2016 10:13:37)

End Date 

Message

Comments will display with each routed notification

Reassign 

Delegate your response
A manager may delegate all notification approvals to an assistant.

Transfer notification ownership
A manager may transfer a notification for a specific project to the new manager of that project.

Deliver notifications to me regardless of any general rules

OTHER FEATURES

How to Grant Worklist Access

The worklist access feature lets you allow another user to handle your notifications. However, note that a user who has access to your worklist can view all the details of your notifications and take most actions that you can take on the notifications. **IMPORTANT!** Ensure that you take all necessary security considerations into account when you choose to grant worklist access to another user.

1. Click the [Worklist Access](#) link
2. Select the name of the user that you are granting access to.
3. Enter the [Start and End Date](#) you would like the Rule to expire
4. Click Grant Access to [Selected Item Types](#) and select "OTL Workflows for Employees"
5. Click the [Apply](#) button to save the rule

Worklist				
From	Type	Subject	Sent	Due
HR		Worker Status Change for Abbott, Janice (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014
HR		Hire or Placement for Doe, Ms. Jane (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014

Full List

✓ TIP [Vacation Rules](#) - Redirect or auto-respond to notifications.
✓ TIP [Worklist Access](#) - Specify which users can view and act upon your notifications.

Oracle Applications Home Page > [Worklist Access](#) >

Grant Worklist Access



Grant another user access to view and act upon your notifications via the Worklist.

Cancel Apply


* Indicates required field

* Name 

Description

* Start Date 
(example: 14-Apr-2014) 

End Date 

Grant Access to All Item Types Selected Item Types 

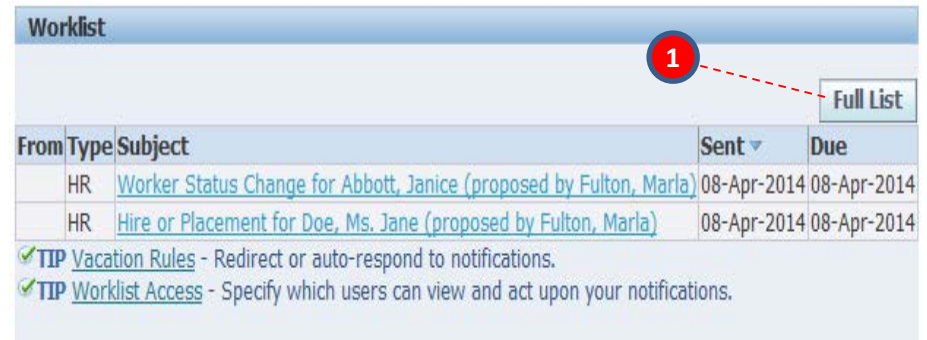
Cancel Apply 

OTHER FEATURES

How to view previous transactions in your worklist

You can review previously approved and informational transactions in your work list.

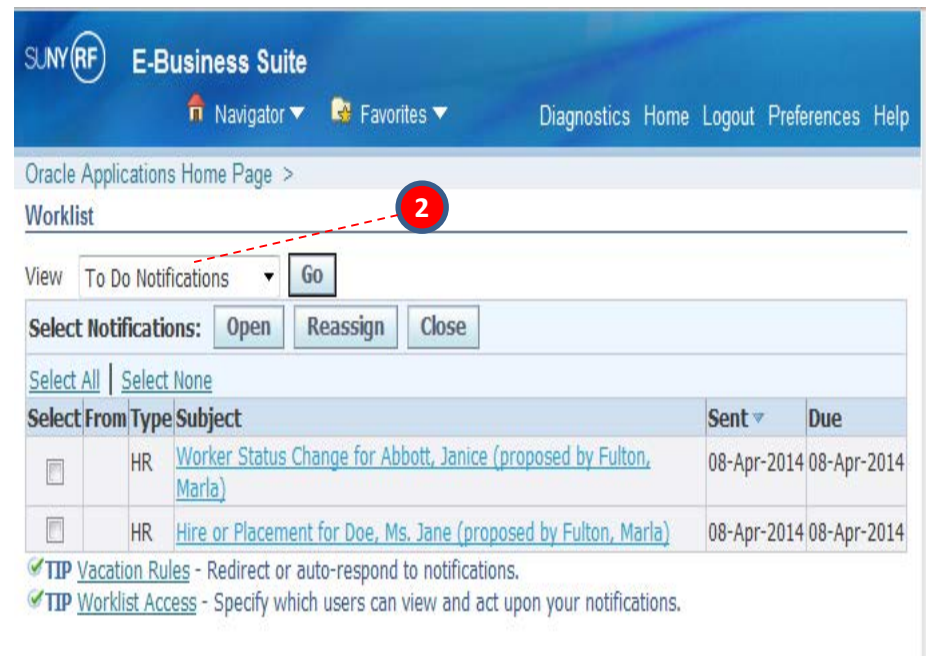
1. Click on the [Full List](#) icon
2. Use the arrow in the [View](#) field to select All Notifications, Notifications From Me or Open Notifications and Click [Go](#)



The screenshot shows the 'Worklist' header with a 'Full List' button in the top right corner, circled in red with the number '1'. Below the header is a table with columns: From, Type, Subject, Sent, and Due. Two rows are visible, both with 'HR' as the type and '08-Apr-2014' for both Sent and Due dates. The subjects are 'Worker Status Change for Abbott, Janice (proposed by Fulton, Marla)' and 'Hire or Placement for Doe, Ms. Jane (proposed by Fulton, Marla)'. Below the table are two tips: 'TIP Vacation Rules - Redirect or auto-respond to notifications.' and 'TIP Worklist Access - Specify which users can view and act upon your notifications.'

From	Type	Subject	Sent	Due
	HR	Worker Status Change for Abbott, Janice (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014
	HR	Hire or Placement for Doe, Ms. Jane (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014

✔ TIP [Vacation Rules](#) - Redirect or auto-respond to notifications.
✔ TIP [Worklist Access](#) - Specify which users can view and act upon your notifications.



The screenshot shows the SUNY RF E-Business Suite header with navigation links: Navigator, Favorites, Diagnostics, Home, Logout, Preferences, and Help. Below the header is the 'Worklist' section. The 'View' dropdown menu is open, showing 'To Do Notifications' selected and a 'Go' button next to it, circled in red with the number '2'. Below the dropdown are buttons for 'Select Notifications: Open', 'Reassign', and 'Close'. There are also links for 'Select All' and 'Select None'. Below these is a table with columns: Select, From, Type, Subject, Sent, and Due. Two rows are visible, both with 'HR' as the type and '08-Apr-2014' for both Sent and Due dates. The subjects are 'Worker Status Change for Abbott, Janice (proposed by Fulton, Marla)' and 'Hire or Placement for Doe, Ms. Jane (proposed by Fulton, Marla)'. Below the table are two tips: 'TIP Vacation Rules - Redirect or auto-respond to notifications.' and 'TIP Worklist Access - Specify which users can view and act upon your notifications.'

SUNY RF E-Business Suite

Navigator Favorites Diagnostics Home Logout Preferences Help

Oracle Applications Home Page >

Worklist

View To Do Notifications Go

Select Notifications: Open Reassign Close

Select All Select None

Select	From	Type	Subject	Sent	Due
<input type="checkbox"/>		HR	Worker Status Change for Abbott, Janice (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014
<input type="checkbox"/>		HR	Hire or Placement for Doe, Ms. Jane (proposed by Fulton, Marla)	08-Apr-2014	08-Apr-2014

✔ TIP [Vacation Rules](#) - Redirect or auto-respond to notifications.
✔ TIP [Worklist Access](#) - Specify which users can view and act upon your notifications.

OTHER FEATURES

Clear Notifications and Email Preferences

Notifications

When you respond to a notification by approving a timecard it will be removed from your worklist. However, there may be other informational notifications that you may want to clear. To do this:

1. Click [Full List](#)
2. Select the notifications you wish to clear
3. Click [Close](#)

Email Preferences

If at any point you stop receiving email notifications:

4. Select [Preferences](#) at the top right of your Main Menu screen
5. Under the Notifications section using the Email Style drop down ensure the value is "HTML mail", if it is any other value you should change it back to "HTML mail"
6. If this does not correct the problem contact the Help Desk.

The composite image illustrates the steps for clearing notifications and setting email preferences. It consists of several screenshots:

- 1:** A screenshot of a 'Worklist' table with a 'Full List (1)' button in the top right corner.
- 2:** A screenshot of a 'Select Notifications:' dialog box with 'Open', 'Reassign', and 'Close' buttons. Below the buttons are 'Select All' and 'Select None' options, and a table with columns 'Select From' and 'Type'. The table contains one row:

Select From	Type
<input type="checkbox"/> Johnson, Susan	OTL Workflows for
- 3:** A screenshot of the 'Close' button in the 'Select Notifications:' dialog box.
- 4:** A screenshot of a navigation menu with the following items: [Diagnostics](#), [Home](#), [Logout](#), [Preferences](#), and [Help](#).
- 5:** A screenshot of the 'Notifications' section with an 'Email Style' dropdown menu set to 'HTML mail'.

APPENDIX A

Absence Reasons

Absence Reason	Used For . . .
Court Appearance (Non Work)	When you are requested to appear in court on behalf of the RF or when mandated to be at court for personal reasons and you do not have any vacation or holiday time to cover the absence.
FMLA Approved by HR - Employee Illness/Injury (Non Work)	An approved FMLA absence for your own illness or injury when sick leave accruals are exhausted
FMLA Approved by HR - Family Illness/Injury (Non Work)	An approved FMLA absence for an immediate family members illness or injury* when sick leave accruals are exhausted
Jury Duty (Non Work)	When you have a jury duty obligation. Documentation will be required by your HR office.
Leave of Absence Unpaid Approved by HR (Non Work)	When you have exhausted all accruals and approved FMLA leave. Please provide explanation in comments field to explain if it was a child care, personal or disability.
Military (Non Work)	Approved absence to serve in the military
Sick – Non Balance/Not Eligible (Non Work)	Any sick reason not in this list for which you have no sick leave accrual balance
Vacation – Non Balance/Not Eligible (Non Work)	Approved vacation or personal time when you have insufficient vacation or personal accrual balance.

Absence Reason	Used For . . .
Bereavement (Sick)	Death of an immediate family member*
Employee Illness/Injury (Sick)	Your own illness or injury
Employee Medical Appointment (Sick)	For scheduled medical appointments during the work day
Family Illness/Injury (Sick)	To care for an immediate family members illness or injury*
FMLA Employee Illness/Injury (Sick)	An approved FMLA absence for your own illness or injury
FMLA Family Illness/Injury (Sick)	An approved FMLA absence for an immediate family members illness or injury*

* Immediate family member is defined as parent, child, spouse, sibling, parent-in-law, child-in-law, grandparent, grandchild or any person with whom the employee makes his/her home. A maximum of 15 days can be used for family illness/injury.

Where to go with questions

CONTACT INFORMATION

Trouble understanding the forms?

Kathie Baker - bakerk@newpaltz.edu

845-257-3008

Trouble logging on to the system?

Contact RF Customer Services:

518-434-7222

CustomerServices@rfsuny.org